Develop · Continuous Improvement

## **Stakeholder Survey**

## **Guiding Question:**

What processes and routines will you need to build into your school for collecting, reflecting, sharing, and acting on data?

## Step 1 - Research

What might you learn from stakeholder surveys? If there's already a survey in use in your school, district, or CMO, review it with fresh eyes and ask how you might use the information to drive continuous improvement. If there isn't, take a look at surveys others are using.

The New York City public school system, for example, has been conducting stakeholder surveys since 2007. You can download the survey instruments for students in grades 6-12, teachers, and families at NYC School Survey. Individually or in small groups, select several questions that would be especially useful to ask each stakeholder group—or generate new questions specific to your school model.

## Step 2 - Reflect

Share your thoughts and takeaways with your team and discuss these questions:

- How might stakeholder surveys of students, educators, and families expand your understanding of the effectiveness of your model and growth from year to year? What questions or survey topics might yield particularly valuable information from each group?
- How frequently would you like to administer surveys? Are there other stakeholder groups, such as community partners, you'd like to survey?
- How, and with whom, might you share the results and explore their meaning?

Stakeholder	Question 1	Question 2	Question 3	Question 4
Students				
Teachers				
Families				